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New voter registration system causing headaches for some registrars

Nancy Rodrigues, State Board of
Elections Secretary

The general election is less than three weeks away. Registrars are getting ready, but a new \$10 million voter registration system is slowing them down.

The federal Help America Vote Act required Virginia to update its voter registration system this year. But instead of helping, it is causing headaches for some registrars. Some say it takes hours to get the system to accept information. Then, when the vendor goes in to fix a problem, updates are lost.

In an effort to work out the bugs, Virginia's Secretary of the State Board of Elections talks to the vendor twice day.

"Once we get past these growing pains, I think Virginia will find itself again leading the nation in the best that the country can offer," says Nancy Rodrigues, State Board of Elections Secretary.

Rodrigues does not expect any system related problems on election day. Voters who believe there are errors in the poll books can cast provisional ballots.



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