

FranklinCoOH ACTIVITIES

	Requirements or HEAT #	Area	SLA	Priority Level	Priority #	Description	Reported to e.com	Specs Approved	Release Version	e.com QA Completed	Release Reviewed by FCBOE	Release Installed in Test (FCBOE)	Release in Production (FCBOE)	Action Owner	Status	Latest Status and Information						
1	6849	ESM		Medium		When we try to add workers to the Poll Sites screen under Elections/Elections, we get this error. ValidatePollWorkerForEP Problem: [Microsoft][ODBC SQL Server Driver][SQL Server]Invalid column name 'PollWorkerIDIn'	2/5/2002		v 9.1.004	v9.3.008	10/7/2002			FCBOE	CLOSED	FCBOE: Tested this issue and reported this issue to functioning correctly.						
2	6850	ESM		Low		Also when we do a Reset Consolidation we get this error message: ResetElectionConsolidation Problem: [Microsoft][ODBC SQL Server Driver][SQL Server]Invalid operator for data type. Operator equals Boolean AND, type equals nvarchar. Oh, after you click this, it does not do the One to One EP to Precinct consolidation. So how can we do this??	2/5/2002		v 9.1.004	v9.3.008	10/7/2002			FCBOE	CLOSED	FCBOE: Tested this issue and reported this issue to functioning correctly. 12/10/02						
3	6823	ESM		Low		Getting SQL error utilizing "Use for Redistricting" checkbox in Set districts. Utility processes up to "Step 6 of 9 - Copying Voter Precinct Split Assignments" and then the following SQL error message pops up stating: SQL Server Violation of Primary Key Constraint PK_tblRedistVoterInformation cannot insert duplicate key value in object tblRedistVoterInformation	1/31/2002		v 9.1.004	v9.3.008	10/7/2002			FCBOE	Pending	FCBOE needs to test this issue and confirm that the issue can be closed						
4	7210	ESM		High		Todd is trying to print a Voter Listing and there is nothing in the Elections to choose from. Todd is going to Reports, Reports Menu, choosing Voter Listing, and on the Elections tab, he clicks the drop down box and there is nothing there. He clicks the Ellipsis box but nothing shows there, either.	3/7/2002		v 9.1.004	v9.3.008	10/7/2002			FCBOE	Closed	FCBOE: Per Todd this item is fixed and functioning correctly						
5	7215	ESM		High		4-part absentee/commitment card for booth workers does not work as promised. There is a barcode on the absentee part of the card, but it cannot be wanded back in to the system. We would like to be able to wand in the absentee side of the card. We want it to create an absentee application when wanded.	3/7/2002		v 9.1.004	v9.3.008	10/7/2002			FCBOE	Closed	e.com: The barcode located on the Absentee Application portion of the card has been changed to the voter ID number to make locating the voter easier. The upper Barcode represents the entire correspondence id for all four cards contained on the correspondence. This has been signed off on by Todd and tested and confirmed to be functioning as FCBOE has requested. SS 01/06/03						
6	7808	ESM		Med/High		We have been unable to successfully run the UPD Party by Vote History utility. It starts to run, leave an hourglass then stays that way. It will stay that way for well over 24 hours.	4/3/2002		v9.1.004	v9.3.008	10/7/2002			FCBOE	Closed	FCBOE: This item has been tested and approved and is closed per weekly conference call. 01/07/03						
7	7812	ESM		High		Walk list with HISTORY will not print HISTORY. We get a list of names (eventually) but there is no HISTORY.	4/3/2002		v9.1.004	v9.3.008	10/7/2002			FCBOE	Pending	FCBOE needs to test this issue and confirm that the issue can be closed						
8	6285	ESM		Low/Med		Petition Signature Status code allows a mismatched signature to be valid. If a signature is defined as a mismatch, it should be invalid.	11/26/2001		v91.001.A	v9.3.008	10/7/2002			FCBOE	Closed	FCBOE: Per Todd this item is fixed and functioning correctly						
9	5512	Document Dev./ESM				Walking list with History is taking a very long time to run and there is no history.	8/28/2001		v9.1.004	v9.3.008	10/7/2002			e.com	Pending	FCBOE needs to test this issue and confirm that the issue can be closed						
10	6036	Configuration		High		Taking 10 - 15 mins to just bring up a list of application batches. It then takes another 5 mins just to pull up an application from the list. Noticing this on multiple workstations. This started happening a couple of days ago and has been progressively getting worse.	10/12/2001							FCBOE	Pending	FCBOE needs to test this issue and confirm that the issue can be closed						

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11	6986	Configuration	Medium		We can't verify the existence or use of the Poll worker Rights as described in version .44. We need documentation on how to set these up.	2/19/2002							e.com	Training/Assistance	e.com: FCBOE will work with the Support Desk to assign security rights for the current version they have. Once the next update is deployed these same steps will need to be reset for the new table structures. He indicated he would be available for this the week of 7/22.
12	9147	Configuration	High		It is taking up to 5 minutes to preview a single absentee label batch with only one voter.	7/11/2002							Both	Pending	FCBOE needs to test this issue and confirm that the issue can be closed
13	9148	Configuration/ESM	High		If only one absentee voter label is sent, when we do a select all in order to preview the label, we get an error message that there is an "improper use of Null" and the label cannot be previewed.	7/11/2002							Both	Pending	FCBOE needs to test this issue and confirm that the issue can be closed
14	9149	Configuration/ESM	High		If only one absentee voter label is sent, when we do a select all in order to preview the label, we get an error message that there is an "improper use of Null" and the label cannot be previewed.	7/11/2002							Both	Pending	FCBOE needs to test this issue and confirm that the issue can be closed
15	6988		Low		We need documentation or assistance in setting up the new Election History tables. When do we run those?? This is the History Snapshot Utility. We need documentation on this.	2/19/2002							e.com	Closed	
16	7811	DTS	Medium		We cannot run the SOS tape (State tape) VIA the DTS program. Instead we use an executable provided by your company called SOSExport.exe. This should still be run via DTS and we need this fixed as well.	4/3/2002							OH SOS	Closed	FCBOE: Tested this issue and reported this issue to functioning correctly.
17	7778	Document Dev.	Low		Cannot get a report of Cancelled voting locations.	4/2/2002							e.com	Closed	FCBOE: Tested this issue and reported this issue to functioning correctly.
18	8869	Document Dev.	Medium		The custom report "Walking List Grouping By Even/Odd" (39049-VOT-002-L) is not working. It works for most precincts (31a and 31b for example), but does not work for 31c, 31d or 31e. The following error message is received: Unable to Print Report. Err#	6/12/2002							Both	Pending	e.com: This item was tested as reported and the precincts displayed the correct information and ran successfully. ss 01/06/02
19	6061	Configuration	Low		FCBOE has 10 users who get the error message each time they start voter : Cannot find the table_update. If they hit the enter key twice it goes away and the system works fine	10/17/2001							Both	closed	FCBOE needs to test this issue and confirm that the issue can be closed
20	5508	Training	Low		As soon as the unconfirmed address letter is generated, all voters receiving the letter should be given a status of Inactive - Confirmation Card Sent.	8/28/2001							FCBOE	Closed	e.com: Correspondences are not designed to administer changes to Voter Status. CJT has sent written instructions to FCBOE on the process. Step #4 was specifically written to cover Franklin County's requirement that voters sent the unconfirmed address notification could have their status - reason code
21	6817	Document Dev.	Low		3.2.13-14 - Poll Worker Postcard, Class Card - Card is not available, placed as HEAT ticket. Documentation was forwarded the following the August visit.	1/31/2002							e.com	Closed	FCBOE needs to test this issue and confirm that the issue can be closed
22	10020	ESM	Low		DTS for SOS ran for 13 hours. Received error message: error writing to file. Client had to reboot server (says it "jammed everyone up")	10/3/2002							e.com	closed	
23	9070	ESM	Low		Todd called and indicated an additional problem with the SOS DTS export. For the party affiliation, where a voter is other than D or R the value must be X not "I" as it currently is. Their Independent (Non-Partisan) affiliation = "X".	7/2/2002							e.com	closed	
24	9399	ESM	Low		Ran the Update and now they have no district information for the Voter records. District information is not available in "Edit Block Ranges" and they cannot check petitions.	7/30/2002							e.com	Closed	e.com: relinked in the following tables into the Voter.mdePrecinctSplitdistrictDetail, ElectionRegCountWithPartyCols, PetitionActivePrecinctSplits Had Todd rerun the update on all of the workstations and they were then able to see the correct districting information.
25			Low												

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26	10024	Document Dev.	Low		The report, "mailing labels 3 wide" by school district is not working. The error message received is "Unable to Print Report, Err#" Options chosen are "School Code"	10/3/2002							e.com	closed	10/9/02 FCBOE: Todd tested on the TEST server and ok'ed. Need Production Server updated to latest version. E.com Tested and the mailing labels ran successfully with out error. SS 010603
27	10228	ESM	Low		Cannot run the state DTS. When the DTS routine called SOS Export is began the following message is encountered: ERROR: Command 'SOSExport ' not recognized as a valid command. [Close]	10/18/2002							e.com	closed	
28	10372	ESM	Low		Cannot log one ESM on BOEL 0132. Is receive ing an error message that states: Title: ValidateUser Problem: Item cannot be found in the collection corresponding to the requested name or ordinal. [OK] (click the [ok] button) Title: Voter and Election Management System Not a valid account name or password. [OK]	10/29/2002							e.com	closed	FCBOE needs to test this issue and confirm that the issue can be closed
29	10420	ESM			The system has been bogging down and coming to a complete halt in the evening after 5:00 PM. Staff has been unable to work properly in recruiting and assigning poll workers in the evening. They are unable to pull a single voters record at times without being kicked out of the CMIS.	10/31/2002							e.com	closed	FCBOE needs to test this issue and confirm that the issue can be closed
30	10425	ESM			A Slow Query trace file was run for about 30 minutes during the afternoon. Client would like us to review and analyze this to determine if additional indexes, etc may be needed to be put in place. Some of them seem really slow.	11/1/2002							e.com	closed	
31	10553	ESM			Wanted to know the best way for them to install ESM on the new test pc they are setting up.	11/15/2002							e.com	closed	
32	10618	ESM	LOW		Review the Walking List with History report and find a way to drastically improve the performance of this query & report.	11/22/2002							e.com	Development	FCBOE needs to test this issue and confirm that the issue can be closed
	12554	ESM			Certificate of Nomination (39049-ELE-006-L) is cutting characters in half and truncating letters off others. Duplicated on several occasions. This issue was observed in Franklin County OH. They are running version 9.3.16 and RPL 2.6.002 and RPS 2.5.011a. (BOELWeb environment)								e.com	Development	
	12553				Certificate of Election (Central Committees) (39049-ELE-008-L) When running the report it comes up with an error in the voter name fields and Characters are cut off and only showing half of the characters height-wise. Duplicated on several occasions. This issue was observed in Franklin County OH. They are running version 9.3.16 and RPL 2.6.002 and RPS 2.5.011a. (BOELWeb environment)								e.com	Development	
	12551				Prec. Elec Official, Day of Training Card (39049-POW-009-L) won't allow you to preview the report. An error message indicating "No data" is received. They do have available data for the report. Duplicated on several occasions. This issue was observed in Franklin County OH. They are running version 9.3.16 and RPL 2.6.002 and RPS 2.5.011a. (BOELWeb environment)								e.com	Development	

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12550					OH-Training Post Cards (39049-POW-014-L) shows "#NAME?" in the date and location fields when ran. Duplicated on several occasions. This issue was observed in Franklin County OH. They are running version 9.3.16 and RPL 2.6.002 and RPS 2.5.011a. (BOELWeb environment)										
12552					Report "Presiding Judge Card" (39049-POW-008-L) is getting a "Two few parameters error. Expected 1". Duplicated on several occasions. This issue was observed in Franklin County OH. They are running version 9.3.16 and RPL 2.6.002 and RPS 2.5.011a. (BOELWeb environment) The only options selected for this report are to select an election (tried various elections and all returned the same result)							e.com	Development		
33	12498	Dev.	High		They have a DTS import utility called: IMPORT NCOA DATA. It no longer works. When they run it they immediately get this error: <input type="checkbox"/> "Exception: error reading data from file" <input type="checkbox"/> Every ODD year the Ohio Sec. of State sends them a CD from the NCOA authority with addresses that have changed in the County. The DTS import SHOULD take those mailing addresses and add them to the mailing address in the VEMS record of each voter. From there we send out confirmation cards. <input type="checkbox"/> However, I believe the data format from the NCOA authority has changed. Please see the attached documentation as to those changes. <input type="checkbox"/> They need to have this updated and corrected soon as the law requires that these be done within the next couple of months. <input type="checkbox"/>									QA Testing	New file format has been received and reflected in new DTS. Has been unit tested and QA testing to be completed 8/15.
Change Requests															
35	9155	Document Dev.	Low		Poll worker reminder Card: "Election Commissioner" is not correct. It should read "Director"	7/11/2002	v2.5.027			10/7/2002			FCBOE	Closed	e.com: This item was tested in the county is functioning and displaying correctly. 12/10/02
36	9156	Document Dev.	Low		Poll Worker Training Card: Address is incorrect. Should be the new address 280 E Broad Street, Columbus, OH 43215-4572	7/11/2002	v2.5.027			10/7/2002			FCBOE	Closed	e.com: This item was tested in the county is functioning and displaying correctly. 12/10/02
37	9169	Document Dev.	Low		Poll Worker Listing by Polling Place (00000-POW-003-C) needs the field "Date First Worked" added.	7/12/2002	v2.5.027			10/7/2002			FCBOE	Closed	e.com: This item was tested in the county is functioning and displaying correctly. 12/10/02
38	9170	Document Dev.	Low		Poll Worker Listing by Party (00000-POW-002-C) needs the field "Date First Worked" added.	7/12/2002	v2.5.027			10/7/2002			FCBOE	Closed	e.com: This item was tested in the county is functioning and displaying correctly. 12/10/02
39	5514	Document Dev.	Low		Poll Workers Listing by Registered Precinct - No Work Phone- add "Date First Worked" field.	7/12/2002	v2.5.027			10/7/2002			FCBOE	Closed	FCBOE needs to test this issue and confirm that the issue can be closed
40	9150	Document Dev.	Low		We would like a report that lists the precincts that are assigned to a particular ballot style.	7/11/2002							FCBOE	Pending	e.com: Item approved by Design Committee. e.com is developing this report. Pending the mockup by e.com of the new report. ct 12/09/02

